Library Staff

- Board-Approved Collection Development Policy
- Staff Selects Professional Journals (e.g. Publishers Weekly, Library Journal, BookList), Magazines, Newspapers, Staff Expertise
- Purchased Baker & Taylor, Ingram, Local Bookstores, Amazon, Direct from Publisher
- Processed Stamped, Labeled, and Covered
- Cataloged Added to online catalog
- Shelved Children’s, Young Adult, or Adult
- Copies Added Community demand triggers the purchase of more copies
- Systems’ ILS Deliveries
- Checked In
- Reshelved
- Weeded Deselected or damaged material given to Friends for booksale or recycling
- Staff Selects New Books

Library Patron

- Community Member/Taxpayer
- Patron Request Word of mouth, media mentions, newspapers, magazines, BookTok, etc.
- Read in Library
- Hold Placed
- Interlibrary Loan (ILL) Requested
- Checked Out
- Returned
- Material Challenged (See other side)

WISCONSIN LIBRARY ASSOCIATION
wisconsinlibraries.org
wla@wisconsinlibraries.org

THE LIFE CYCLE of a Library Book

90% of library budgets come from municipal governments (city, village, town, county, tribal, etc.)

Wisconsinlibraries.org
wla@wisconsinlibraries.org
Challenges to Library Materials

Libraries have policies and procedures in place to respectfully address a community member’s concerns. It begins long before an item is placed in the collection.

How are MATERIALS ADDED to a library’s collection?

- A locally appointed Library Board of Trustees develops a Collection Development Policy to guide its library’s selection of materials.
- Local library staff use their training and expertise, professional book reviews, and patron requests to purchase materials that fit the Library Board's Collection Development Policy and reflect the needs and interests of the local community.
- Librarians locate materials in the library based on their professional expertise, knowledge of the community, and the Collection Development Policy.

What process does a library use to deal with a MATERIALS CHALLENGE?

The library's board-approved Collection Development Policy details a process for responding to materials challenges:

- When a patron notifies the library of an item they believe should be removed or relocated, staff provide the patron with a materials-reconsideration form that allows the patron to express their concerns.
- Staff review the submission; read, listen, or watch the item in its entirety; and determine whether the item complies with the Collection Development Policy.
- The Library Director notifies the patron in writing of its decision. The patron has the opportunity to appeal the decision to the Library Board.
- If the patron appeals the decision, the Library Board conducts its own review in relation to the Collection Development Policy. The Library Board notifies the patron of its decision in writing.