

## TSS Meeting Notes

January 4, 2023 11:00

Meeting Recording: [https://youtu.be/0YDBAJ7v\\_Ks](https://youtu.be/0YDBAJ7v_Ks)

### Attendance:

**Cheryl Nessman, Leah Gentry, Gina Rae, Rosa Moore (SWLS), Amy Gannaway, Susan Foran, Alison Hoffman, Deb Faulhaber, Steph Regenauer, Jennifer Bernetzke, Kayla Linke, Kathy Setter**

### Where we are now...

What current TSS services do you value and want to see continued?

1. Video Technical Services Tours - **valued**
2. WLA Newsletter updates - **valued**
3. Member meetings - **valued**
4. WLA Conference meetup - **valued**

### Where we want to go...

What additional or improved services do you want to see in the future?

1. Better conference/workshop experience
  - a. Virtual attendance - **YES. All respondents said that this needs to be an option**
  - b. Tracks - **Most who attended 2022 WLA Conference liked the TSS meetup. Not clear if tracks would entice more to attend conferences, most people were interested in other meetup opportunities like a virtual half day conference/workshop. Everyone misses the old WiLS Peer Council meeting and were in favor of starting something like that up again (If through WLA, then offer a way for non-WLA members to attend—perhaps they pay a little more as non-members?). Interest in bringing WAPL and WAAL groups together for whatever we do (chance that WAAL will be offering virtual attendance at their conferences??). Other ideas:**
    - i. Tech Services representation at Wild Wisconsin virtual conference
    - ii. Offer a Technical Services WiLS Shorts webinar
    - iii. TSS Members willing to coordinate a new Peer Council type meeting include **Amy Gannaway, Alison Hoffmann, Susan Foran, Leah Gentry, Jackee Johnson, Emylie Fossell**
2. Better channel for communications - sharing information and resources and posting questions
  - a. Unmonitored listserv
  - b. Blog
  - c. IM

**While no specific tool was mentioned over any others, all agreed that the current WLA TSS communication tool is not user friendly, that many miss how to sign up for it, and**

that it does not offer the ability to have the two-way conversations that are necessary in building a Wisconsin TS community. A less cumbersome WLA tool might be better, but we also want to include non-members in our communications so we can build membership and include those who may never be able to join (copy catalogers, etc.) so it might be necessary to look outside of WLA.

3. Creating Community

- a. Office hours with experts - **this could be a service that might entice WLA membership if offered only through the WLA site.**

What can WLA do to support our goals...

**Provide virtual attendance options for conference sessions**

**Support TSS virtual webinars (with non-member option)**

**Create an improved, 2-way, communication tool for members (and possibly non-members)**

**Support additional Tech Serv. PD & community building through partnerships with WILS, Wild Wisconsin Winter Web, and others.**